Electronic Signatures

Action items for electronic transactions: Identification / Authentication / Authorization / Intent

presented by:

Office of the Secretary of State
Michael Totherow, Chief Information Officer
Russ Savage, Electronic Transactions Liaison

Establishing a collaborative business requirements framework for Directory Enabled Networking (DEN), Smart Devices, Policy Based Authorization, and

Electronic Signatures

Connecting the dots

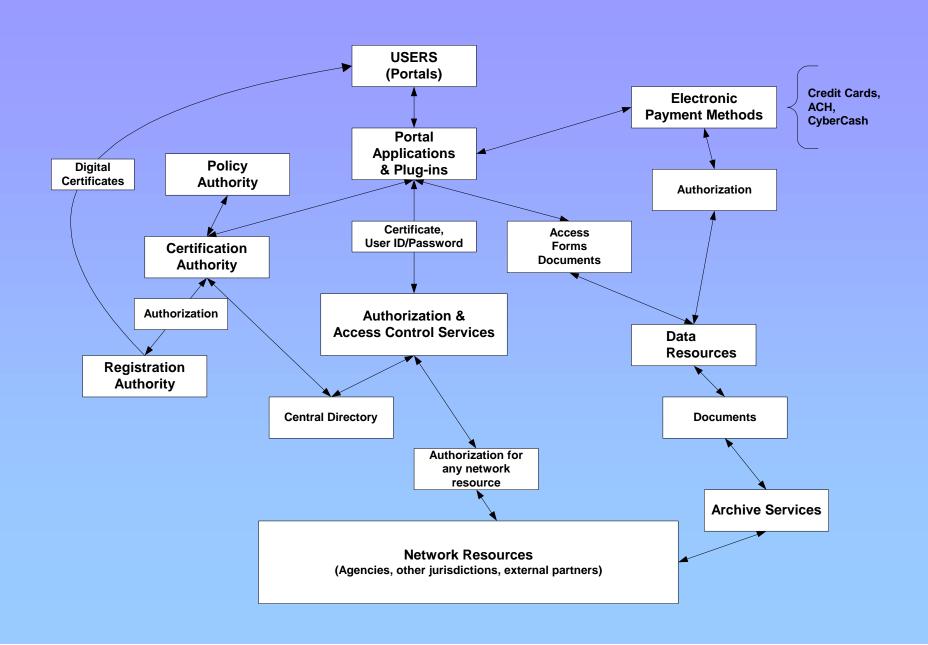
Linking

- 1) Electronic Signatures,
- 2) electronic records life cycle, and
- 3) online transactions to the need to identify, authenticate & authorize parties.

Proposed bridge between managing the parties & managing the transactions

Implications for Directory Services and network management

E-government Architectural Framework



Arizona Statute 41-132 establishes the *lawful use of electronic* signatures by and with state agencies.

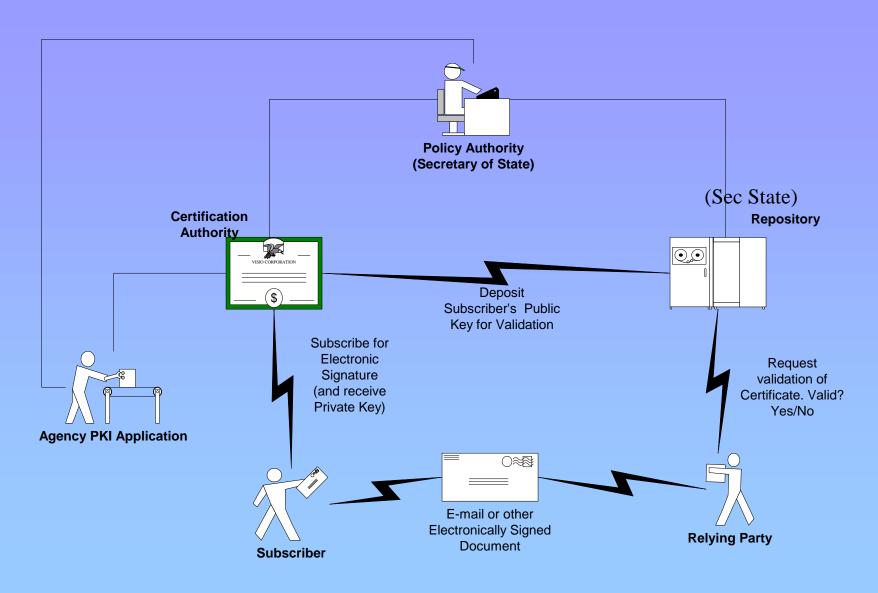
An electronic signature

- shall be unique to the person using it,
- shall be capable of reliable verification and
- shall be linked to a record in a manner so that if the record is changed the electronic signature is invalidated.

The Secretary of State is responsible for establishing the *legal and business process framework* for the implementation of the statute. Administrative rules for this statute:

- establish the Secretary of State as Policy Authority
- GITA as reference for technical standards

The Roles in Electronic Signature Use

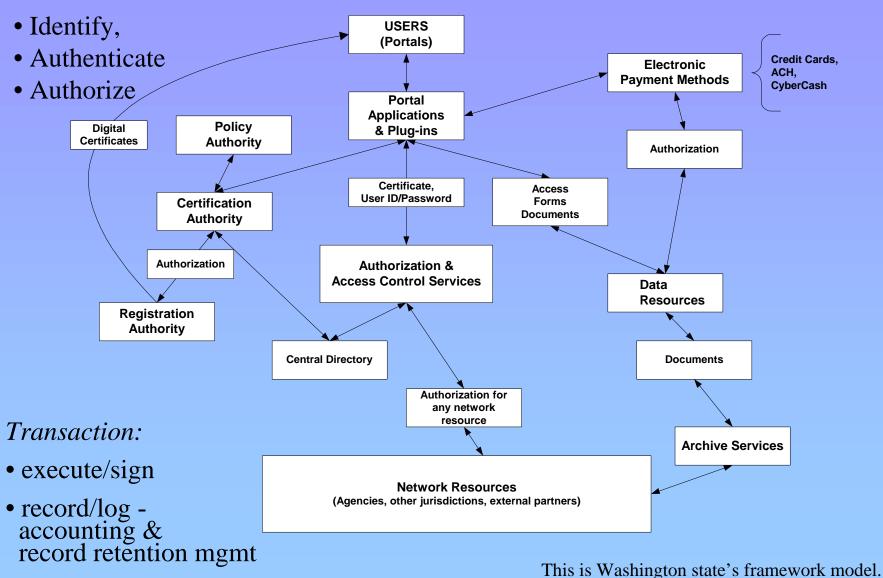


- Electronic signature signed electronic government records are electronic public records
- Credit/payment card use and electronic notarial acts also create electronic public records.
- It is estimated that about one third of all business documents (public records) are formed and kept in an organization's messaging system (email and word processing).
- The passage of Arizona's Electronic Signature Act, AETA and the federal E-SIGN Act all create a *business need* to define and implement methods for *managing electronic government records* that will remain electronic throughout their life cycle.

Online transactions - portal or otherwise

E-government Architectural Framework





User

(a meta-directory integrates directory services which authenticate who, and access policy services which authorize what):

- Identify,
- Authenticate
- Authorize

Transaction (a signed or unsigned record committed to by user):

- execute
- record accounting &
 record retention management

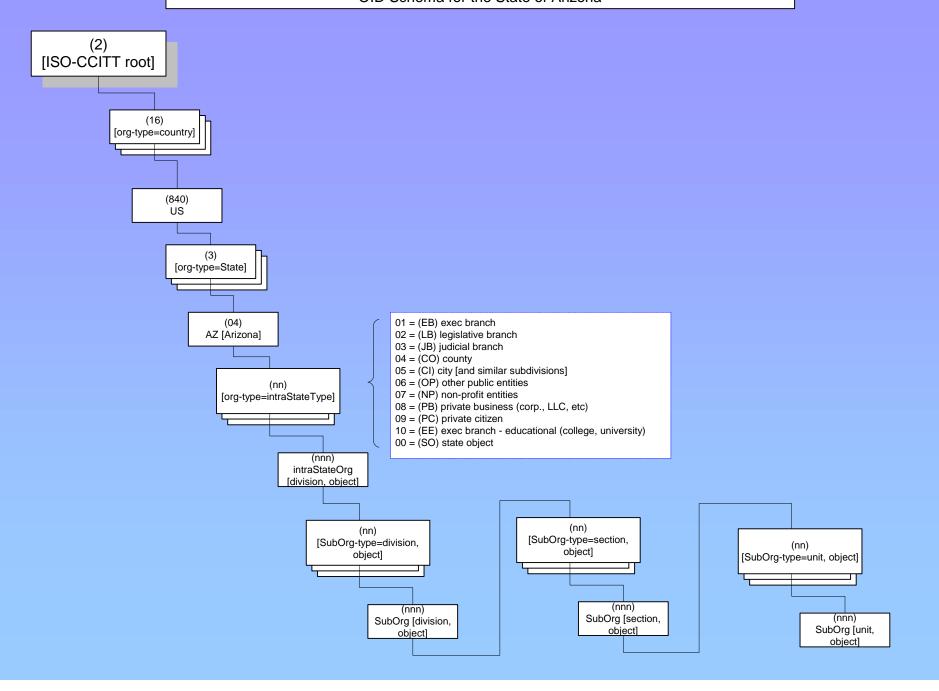
A unique universal identifier for a user is a Distinguished Name (DN) - something descriptive but unique.

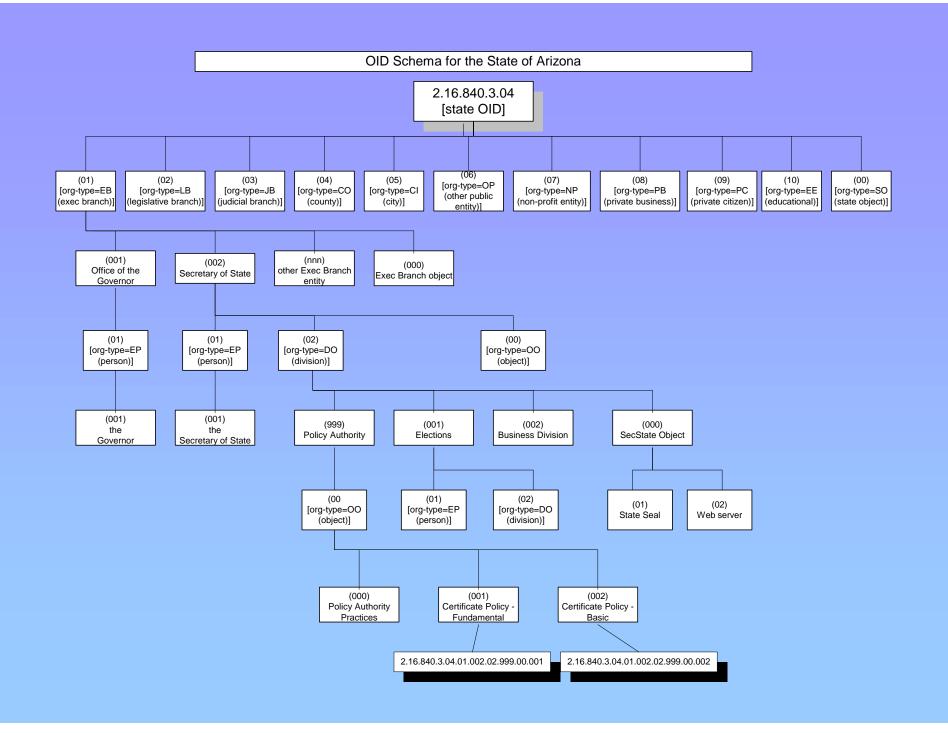
A unique universal identifier for a user role or tool is an OID (a numeric, object identifier)

DN (distinguished names) and OID (object identifiers)

- OID uniquely defines Distinguished Names and Object Identifiers.
- Under the joint-iso-ccitt arc in the registration tree, the US-JRA has registered sub-authorities, including states.
- Arizona's schema builds on the US arc of the registration tree established according to CCITT X.660 Recommendation and ISO/IEC 9834-1 Standard.
- The state arcs are defined by FIPS PUB 5-2.
- The registration sub-authority for Arizona is the Secretary of State
- The root Arizona arc is 2-16-840-3-04
- The first numeric assignment after 2-16-840-3-04 identifies the type of entity within the state.

OID Schema for the State of Arizona



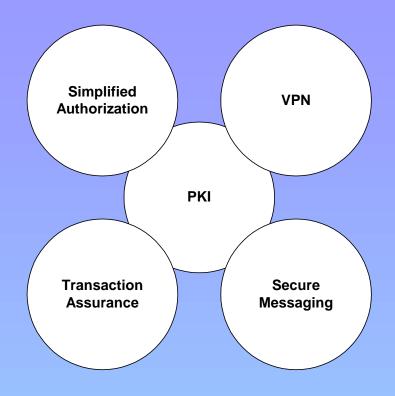


LDAP relies on DN and RDN (Relative Distinguished Name) to define unique entries in the directory schema.

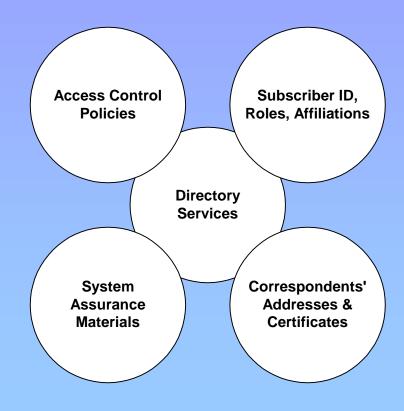
The common elements for mapping between LDAP DN and OID alphanumeric assignments are:

```
(LDAP element = OID element)
cn=CommonName
sn=Surname
l=LocalityName
st=StateName
o=OrganizationName
ou=OrganizationUnitName
c=CountryName
street=StreetAddress
uid=UserIdentifier
```

The proposed policy is that the registered OID alphanumeric arc <u>is</u> the LDAP DN.



Having the registered OID alphanumeric arc as the LDAP DN bridges PKI and Directory Services.



Bridging PKI and Directory Services establishes the framework for the evolution of:

Directory Enabled Networking (DEN),

Smart Network Devices (DEN/CIM enabled),

Policy Based Authorization (DEN/CIM), and

Electronic Signatures

Though using the same schema and Infrastructure...

Cannot stress enough, the importance for separate key pairs for

identity signing encryption

Broad Vision of Scope

Blending managing people and managing transactions

This structure is valuable for

- Electronic Organization Chart White pages (finding someone), structured management of access rights and authentication
- Facilitates email
- directory services structured management of access rights and authentication
- •electronic records management, organization, access and authorization

PKI potential

- No single hierarchy multiple hierarchies using the same schema
- Multiple PKIs
- Focus on identity, not authorization, certificates
 - authorization a subsequent result

PKI

- Functions:
 - Identity
 - Authentication
 - Directories
 - Authorization
- Lynchpin
 - LDAP
- Virtually impossible to predict what will emerge from extremely complex systems; however, PKI will drastically alter the way we learn, work and play in cyberspace.

Looking forward

- Infrastructure not built yet
 - it's not as common as the driver's license
 - it's not as common as the ATM card
- signing processes are this way too.
 - If you had an infrastructure of electronic signatures, digital signatures, would you even be sitting here... or would you have just "filer must evidence state issued 'electronic' identity card."
- but a PKI is what we are building
 - promoting a single hierarchy schema within Arizona
 - acknowledging multiple PKIs
 - Focus on Signature Certificates, but see integration of authorization and environment

PKI is a open system, but with no 'I' built, it really is a "Private"

- you issue a certificate to identify a person
- your HR / Domain Users / Email holds that certificate
- your server acts as your public phone book
 - lightweight directory access protocol (LDAP)
- in theory, I go to email someone in your system...
 - I type in your email address
 - my email program tries to access your phone book
 - looks up your name
 - retrieves your public number for me to "dial"
 - thus I can send authenticated / encrypted to you
- problems:
 - my email system does not know how to search your phone book
 - I have to import your key or obtain it some other way
 - Systems have to be "told" who to trust
 - hardly anyone has ldap turned on
 - structure for ldap inconsistent even if it was turned on
 - hopefully I find the right Betsey Bayless
 - Even if I send to you, hopefully your email system is able to handle encrypted email.

The "closed" system of the Community of Interest

- Through CP:
 - we know who the CA is
 - we know who the RA is
 - we know who the Repository is
- thus the subscriber is brought into network of trust by means of the community
- we may call it open, but infrastructure not there so we need to think of it as closed... and liability of reliance upon signature is defined just that way
- Internal to community, jurisdictions agree to setup resources to interact with

Why a commercial CA?

• Trust hierarchy automatically recognized by most browsers & clients world wide

• Solves liability & security of operating PKI

• Provides significant amount of support resources

Solves funding pitfalls, if done correctly

Collaborative Statewide Effort

we're building that infrastructure;-)